# **Privacy Notice**

Last Updated and Effective: July 9, 2024

Thank you for visiting the websites and mobile apps of Capitol Broadcasting Company, Inc. which include our family of brands ("CBC," "we," "our," "us"). This Privacy Notice ("Notice") provides transparency to what and how we collect and use both non-personally identifiable and personally identifiable information ("Personal Information") when you visit our websites and mobile apps (collectively "Services"); whether on a computer, mobile device or connected TV.

Please read this Notice carefully, by visiting or using our Services, you accept the practices we describe here. If you do not agree with these practices, please do not use our Services.

Information we may collect and how we collect it

Use of cookies and web beacons

How we use your information

Disclosure of Personal Information to third parties

Customized content & advertising

Safeguarding children's privacy

Information security

Accessing account information

Manage your personal information

Your California privacy rights

Updates to our privacy notice

Contact us/report misconduct

#### INFORMATION WE MAY COLLECT AND HOW WE COLLECT IT

#### Directly from you when you voluntarily provide us with:

- Contact information: name, email address, postal address, date of birth, gender, phone number and/or user credentials when you participate in features, activities, contests or sweepstakes via our Services.
- Personal Information about other people that you submit to us, including nominations for community awards or recognition. By submitting this information, you represent that you have the legal right to do so
- Files (e.g., picture, videos, Microsoft Word or PDF document) that you provide us.

## • Indirectly from you through:

- The unique identifier that's automatically generated when you install an app on your device. We may associate this unique identifier with other information and will treat the combined information as personally identifiable information.
- Unique mobile app numbers which are generated when you install or uninstall an app that contains a unique mobile app number.
- Patterns of app usage and time stamps to better understand the time of day and how long you use our apps
- Screen use to better understand how much content you read, pages viewed and exit pages
- Information that reflects your consumer preferences
- A phone dialer which allows you easy access to a phone number provided
- Our apps do not currently require user registration, nor do they handle financial transactions. If that changes in the future, we may collect contact information detailed above, and credit card information for purchases and use of the app.
- **From third parties.** For example, from our advertisers, sponsors, promotional partners, and social media (collectively, "**Advertisers**"), our affiliates, vendors, and various other providers of data.
- From location information. We may collect and process precise location data such as GPS, WiFi, or carrier network from your device to provide location-related services (including weather forecasts and weather and breaking news alerts). Some apps may collect your location from beacons, even when the app is not open or in use. We will ask for your permission before collecting this location data. You can withdraw consent any

time by turning off the location-based feature on your mobile device or by opting out of location-based features. Find more information about your choices re: location data in Manage your personal information below.

• When offline. We may collect Personal Information over-the-air, in-person and via telephone for various purposes including contests, sweepstakes, promotions, special events, surveys, voting and public affairs. We may combine your Personal Information with information obtained from our Social Media fan pages, other mobile platforms, our companies, operational service providers, or other companies, such as marketing research companies, and/or Advertisers.

# Non-personal information that cannot be used to identify or contact a specific individual, such as:

- Anonymous and aggregated information
- Mobile device identifier, e.g., UDID, Android ID
- Technical information about your device, system and application software, e.g., type of phone, or operating system
- Internet Service Provider, IP address, browser, language used and clickstream data

# **USE OF COOKIES AND WEB BEACONS**

We use cookies and other technology to deliver our Services; tailor your experience; and deliver customized advertising to you. A cookie is a small text file stored on your device to personalize your experience, recognize repeat visitors, and deliver Services efficiently.

We use web beacons, also known as pixel tags or clear GIFs, to help us track website traffic, measure advertising effectiveness, and customize users' online experiences. Web beacons are small, transparent graphic images placed on a web page or in an email and are used to monitor the activity of the user accessing that web page or email. The beacons collect information automatically, monitor and improve how our Services are used, and deliver advertising, as we rely primarily on advertising revenue to deliver our Services.

We will continue to add new technology to our Services, which may collect information about you and your use of our Services.

- **How to disable cookies.** You may configure your browser to reject cookies. If you do so, you might not be able to automatically log-in to your account, access important functions, features and activities or enjoy certain conveniences or customized and personalized features of our Services.
- If you leave our Services to visit an Advertiser's website or app, that third-party may place cookies on your device. All such use and collection of your Personal Information is governed by the Advertiser's privacy policy, which may be different from ours.

# WE MAY USE YOUR PERSONAL INFORMATION TO:

- Provide you with our Services
- Improve our Services, develop new services, and to protect CBC, its affiliated businesses, and our users
- Tailor content, features, and advertisements to you, including offers from us, our affiliates, and our Advertisers (see <u>Customized Content and Advertising</u> below)
- Communicate with you, including to respond to your comments and questions
- Contact you from time to time about important information, required notices and/or marketing promotions, in accordance with applicable laws
- Automate weather, news, emergency and sports updates for our news app users
- Offer polls, surveys, contests, sweepstakes, and other promotions
- Allow analytics companies to help us understand how the online Service is being used, such as the frequency and duration of usage
- Perform analytics
- Develop reports regarding usage, activity, and statistics
- Personalize your experience
- Comply with applicable laws, regulations, and legal process
- Protect someone's health, safety, or welfare
- Protect our rights, the rights of affiliates or related third-parties, or take appropriate legal action, such as to enforce our TOU
- Keep a record of our transactions and communications
- Facilitate the provision of software updates and product support

- Improve products and other Services or provide Services or technologies to you
- Assess the performance of the Services, prevent fraud, provide technical support, conduct research, generate analytics, and address internal online services operations via a Unique Mobile App Number
- Combine your device's unique identifier with other information collected and treat such information as personally identifiable. However, a unique identifier does not allow an app user to be tracked across multiple apps or for us to track a user who has uninstalled and reinstalled the app.

**HOW WE MAY DISCLOSE PERSONAL INFORMATION TO THIRD PARTIES.** Advertising helps us provide our Services to you for free. To do that, and with your consent, we may share your Personal Information with our Advertisers or other third parties for direct marketing and promotional purposes in the following ways:

- To provide the Services that you access or request, complete transactions you initiate, or otherwise fulfill your requests
- With CBC affiliates for business, operational, promotional or marketing purposes
- With Advertisers if you participate in a co-branded, co-sponsored, or other promotion, contest, or sweepstakes with us
- With Advertisers, network advertising services, and/or other third parties as described in Customized Content and Advertising below
- With our vendors or service providers, who are generally restricted from using your Personal Information for any purpose other than that for which we hire them; for example, your location information may be shared with and/or collected by third parties that we have contracted with to perform the location-based features of our Services
- With Advertisers and third-party advertising networks, who need to know how you interact with advertising provided in the online service which helps keep the cost of our Services low or free
- With consumer data resellers that buy and/or sell information to other companies for multiple purposes including offering products and services that may interest you
- To protect the security of our Services or databases
- To protect the rights or property of our users, CBC, its affiliates, our Advertisers, or our vendors and service providers
- To implement or enforce our company policies, the <u>Terms of Use</u>, the CBC <u>Copyright Complaint Procedures</u>, or agreements that we may enter into with you
- To respond to subpoenas, legal or government requests or investigations
- To act in response to an emergency or situation that threatens the life, health, or security of an individual
- To assist in the investigation of a violation (or presumed violation) of law, or if we believe in good faith that the law requires or authorizes such disclosure
- In connection with any proposed or actual sale, lease, merger, assignment, reorganization, or financing of all or any portion of CBC or our businesses
- Non-personal information collected from you does not identify you personally, and we may disclose non-personal information to third parties for any purpose

**Third party links.** If you choose to use any links that our Services provide to a third party, you will be leaving our Services and going to a new website, app or platform. Our Privacy Notice does not apply to services offered by other companies or individuals, even if a product or site is linked to our Services or if a relationship exists between CBC and a third party. Protection of your privacy on those other sites or platforms will be governed by the privacy policy of that site or platform.

#### **CUSTOMIZED CONTENT AND ADVERTISING**

We, our operational service providers, and Advertisers use cookies, web beacons and other similar technology to enrich your experience on our Services by serving relevant, tailored, and personalized advertising and/or content. These customizations are based on information you provide to us; your use of our content, features and activities; your visits, search, transaction and/or purchase history; visits to our Facebook fan page or use of other Facebook features and services, or other social network platforms, and/or projections made about you based on these factors.

We use anonymous, aggregated information to serve customized ads. For example, we can provide the age range, gender, and geographic location of the audience our Advertisers will be reaching.

We do not control Advertiser cookies or web beacons, and their use of such technology is not subject to this Notice. To control personalized advertisements, see <u>Manage your personal</u> information below.

#### SAFEGUARDING CHILDREN'S PRIVACY

We do not knowingly collect Personal Information or any other identifying data from children younger than age 13. If we discover that a child under age 13 submitted Personal Information to our Services without first obtaining verifiable parental consent, we will immediately reject the entry and delete that information from our database (to the extent technically feasible), unless such information meets an exception under the Children's Online Privacy Protection Act ("COPPA").

#### **INFORMATION SECURITY**

We take steps to protect the security of the Personal Information we collect and use. However, no physical or electronic security system is impenetrable, and we cannot guarantee the security of our servers or databases, nor can we guarantee that the information you supply to us will not be intercepted during online transmission. Use caution when disclosing your Personal Information.

#### **ACCESSING ACCOUNT INFORMATION**

If you created an account with us, log in to your account to edit your email address and options for receiving content from us, including news, information, and advertising emails. If you terminate your account, your email address will be archived and moved to an inactive status. We retain your Personal Information to provide the Services and as required by our corporate policies and laws. When requested, we will remove your Personal Information from our active database(s). Contact our <u>Privacy Administrator</u>. To protect your privacy and security, we will take reasonable steps to verify your identity first, such as requiring a password and email address, and possibly photo ID. Given limitations, we may not be able to delete all of your Personal Information from our internal or back-up files.

## **HOW YOU CAN MANAGE YOUR PERSONAL INFORMATION**

- **Customized Ads.** Opting out of targeted ads will only end ads tailored to your preferences and interests. You will still see other advertising.
- Websites. To opt-out of customized advertising, visit the Network Advertising Initiative Consumer Opt-Out Page: <a href="http://optout.networkadvertising.org/">http://optout.networkadvertising.org/</a> and the Digital Advertising Alliance Consumer Choice Page: <a href="http://optout.aboutads.info">http://optout.aboutads.info</a>
- **Apps.** Uninstalling our app will end the collection of your information.
- Apple: https://support.apple.com/en-us/HT202074
- Google: <a href="https://policies.google.com/technologies/ads?hl=en">https://policies.google.com/technologies/ads?hl=en</a>

We may share your Personal Information directly with our Advertisers for their direct marketing and promotional purposes only if you have granted your permission to do so. Depending on the activity, event or feature, you will have an opportunity to either "opt-in" or "opt-out" of such sharing at the time of registration, delivery of the activity, event or feature, or by contacting the Service via this feedback form. You must use that form. We cannot guarantee that other methods of notification will be effective or timely. We may continue to contact you for administrative, transactional or informational purposes related to your use of our Services, including follow-up messages regarding contests or sweepstakes you have entered or other transactions you engaged in. By law, such messages are not considered to be unsolicited commercial messages.

- **Notifications.** Users who no longer wish to receive alerts, notifications, or promotional messages from us via email may choose to unsubscribe at any time. All emails and newsletters include opt-out instructions, generally at the bottom of the email. Users who wish to no longer receive push alert notifications can adjust that function in your device's settings.
- **Location Data.** Turning off Bluetooth will prevent beacons from recording your device's location and sharing it with us. Opting out of location data usage will limit some services the app provides, e.g., weather alerts.
- Apple: <a href="https://support.apple.com/en-us/HT203033">https://support.apple.com/en-us/HT203033</a>

- Google: https://support.google.com/android/answer/6179507

#### YOUR CALIFORNIA PRIVACY RIGHTS

Under the California Consumer Privacy Act (CCPA) and the California Privacy Rights Act (CRPA), residents of California that have an established business relationship with us, have the right to receive information about our online and offline opt-out/opt-in policies of sharing your Personal Information with affiliated entities or non-affiliated third parties, such as our Advertisers for direct marketing purposes. If you wish to learn about our opt-out/opt-in policies, please send your written request following the instructions below. We will not accept requests via phone call or fax. We may not be able to respond to requests that are not labeled or sent properly, or do not have complete information.

- For all requests, include your full name, street address, city, state, zip code, and which Services' information you are requesting.
- Via email, you must state "Re: Your California Privacy Rights" in the subject line and send your email to <u>privacy admin@capitolbroadcasting.com</u>.
- Via United States Postal Service, you must address your request to: Capitol Broadcasting Company, Inc.
  Attn: Privacy Administrator/Your California Privacy Rights 2619 Western Boulevard Raleigh, NC 27606

Non-affiliated third parties are independent from CBC. If you wish to receive information about your disclosure choices or stop communications from third parties, you will need to contact the third parties directly.

#### **UPDATES TO OUR PRIVACY NOTICE**

We may change this Privacy Notice from time to time. When updated, we will post the changes to this page and update the "Last Updated" date. By continuing to use this Site or other Services after we post changes, you have accepted the Privacy Notice as modified.

# **CONTACT US / REPORT MISCONDUCT**

If you have questions about this Privacy Notice, please contact us via our <u>Privacy Administrator</u>. Also, if you see behavior or communications on any of the Services that you consider inappropriate or abusive, please let us know immediately.